## Certified Curavi Health Training Checklist

Please follow these steps to ensure a thorough CuraviCare™ and CuraviCart™ training. Please issue a Curavi Health ™ badge tag upon completion.

|  |
| --- |
| 1. **Introduction**
 |
| 🞏 | Distribute Curavi Telepresenter Training Pre-Test |
| 🞏 |  Review Resident Care “then and now” |
| 🞏 | The Value of Telemedicine |
| 🞏 | Recognizing Changes of Condition* Definition of Potentially Avoidable Hospitalization
 |
| 🞏 | Potentially Avoidable Hospitalizations – What is the complete list? |
| 🞏 | Communicating Changes of Condition* SBAR
 |
| 🞏 | When to Consult Curavi and SNF workflow |
| 🞏 | Roles and Responsibilities of the Telepresenter  |
| 🞏 | Curavi Overview* CuraviCartTM
* CuraviCareTM
* Telemedicine Physicians on-call hours
 |
| 🞏 | Item checklist:* Main Camera Remote
* Speaker: On Cart
* Top drawer: Wound Camera + Otoscope + battery charger
* Middle drawer: Stethoscope + Main Camera Remote
* Bottom Drawer: Order Sheets/otoscope tips/wipes/badges.
 |
| 1. **How to prepare for a Curavi Telemedicine Consult?**
 |
| 🞏 | Location of the CuraviCartTM |
| 🞏 | Prepare the room  |
| 🞏 | Prepare the resident  |
| 🞏 | Gather information to submit the consult request  |
| 1. **Starting a Curavi consult**
 |
| 🞏 | Submitting the consult request in CuraviCareTM  |
| 🞏 | Scanning documents and adding scanned documents later |
| 🞏 | Accept video call from the Telemedicine Physician |
| 1. **Functions for Operating: Device Management, Use and Storage**
 |
| **Speaker** |
| 🞏 | Turn volume up (up arrow) |
| 🞏 | Turn volume down (down arrow) |
| 🞏 | Mute the microphone  |
| **Main Camera** |
| 🞏 | Left/right/up/down (with remote)  |
| 🞏 | Main Camera Zoom in/out (w/ remote) |
| **Exam Camera**  |
| 🞏 | How to use the exam camera  |
| 🞏 | Switch back to the main camera |

|  |
| --- |
| **Otoscope**  |
| 🞏 | How to use the otoscope  |
| 🞏 | How to charge/change the otoscope batteries  |
| 🞏 | Switch back to main camera |
| **Stethoscope** |
| 🞏 | Pair the stethoscope |
| 🞏 | How to charge/change the stethoscope batteries |
| 🞏 | CONNECT stethoscope to bluetooth |
| **EKG** |
| 🞏 | Apply EKG electrodes using appropriate landmarks |
| 🞏 | Effectively use the CuraviCare™ software to complete an EKG |
| 1. **Ending a Curavi consult**
 |
| 🞏 | Receiving verbal orders and written orders from the Telemedicine Physician  |
| **Follow-up**  |
| 🞏 | Location of documentation for telepresenter: Nursing note that a telemedicine consult was completed including the time, date, and who attended.  |
| 🞏 | Location of documentation for the Telemedicine Physician: Faxed note and orders to be placed in the resident’s record. |
| 1. **Basic Troubleshooting - Telemedicine not working**
 |
| **Self-Help – try the following** |
| 🞏 | Speaker/Microphone: Make sure volume is turned up and not muted, unplug/re-plug |
| 🞏 | Remote: Check battery (location in top drawer) |
| 🞏 | Internet Connectivity: Restart CuraviCare™ software |
| **Support-Help / Contingency Plans**  |
| 🞏 | CuraviSupportTM: *Call 1-888 5CURAVI (1-888-528-7284)* |
| 🞏 | If issue cannot be resolved, the Telemedicine Physician will speak to you on the phone  |
| 🞏 | If the residents condition declines, or if it is beyond your scope to safely care for this resident, notify the Telemedicine Physician and request an order for transfer.  |
| 1. **Mock Consult**
 |
| 🞏 | Demonstrates ability to operate the CuraviCart™ and CuraviCare™ |
| 🞏 | Contact Curavi to schedule mock consult |
| 1. **Distribute the Curavi Telepresenter Post-Test**
 |
| 1. **Appendix for Train-the Trainer Course**
 |
| 🞏 | Six of the most common potentially avoidable hospital diagnosis + signs and symptoms * Congestive Heart Failure (CHF)
* Chronic Obstructive Pulmonary Disease (COPD)
* Pneumonia
* Dehydration/Acute Kidney Injury
* UTI
* Skin Ulcers / Surgical Wound Infection / Cellulitis
 |